

Alternate EVV Vendor Quick Reference Guide

Aetna - Florida



Netsmart

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Overview

This document is provided to aid in an Alternate EVV Vendor's integration efforts strictly relating to the Payer – Anthem Florida (Both Simply and IHCS).

Please make sure you have reviewed Netsmart's **Implementation Guide** as well as our **Rendered Services Data Dictionary**, which can always be found on the following site:

[Alternate EVV Vendor Integration](#)

If Alternate EVV Vendor elects to transmit XML, please refer to the Aetna Florida specific **Typecode Data Dictionary** for all typecode values that must be transmitted for certain fields. Pipe-Delimited (.txt file) expected values are also listed in this document.

Expected Values

The below table presents expected values for certain fields, taken from the Rendered Services Data Dictionary. If Alternate EVV Vendor elects to transmit XML, please pay special attention to the typecode value

Rendered Service Field Name	Expected Value
Jurisdiction	FL XML typecode value = 9
Payer	AETN XML typecode value = 1
Plan	NONE XML typecode value = 0
Program	(null) **do not send any value for this field**

Missed Visits – Payer Specific Codes

When a Visit is Scheduled, but did not occur

Please refer to the Implementation Guide, Page 7 for in-depth information regarding how to transmit a *Missed Visit* – also referred to as ‘Unable to Complete’

The below table provides the expected codes to be transmitted in the following fields:

MissedVisitReason

MissedVisitActionTaken

Field Name	Numeric Code (XML typecode)	Pipe-Delimited Text Code	Description
MissedVisitReason	429	PNOS5	Provider No-Show
MissedVisitReason	430	PCAN5	Provider Cancellation (must include a description in the Note section)
MissedVisitReason	431	RCAN5	Enrollee Cancellation (must include a description in the Note section)
MissedVisitReason	432	RERR5	Scheduling Error due to Enrollee
MissedVisitReason	433	PERR5	Scheduling Error due to Provider
MissedVisitReason	434	COVIDRF5	COVID-19: Enrollee refused, receiving service through informal supports.
MissedVisitReason	435	COVIDCG5	COVID-19: Caregiver unable to staff due to COVID-related symptoms/quarantine.
MissedVisitReason	437	PAIS5	Service Authorization Issue
MissedVisitReason	438	RNOS5	Enrollee No-Show
MissedVisitReason	8	OTHR	Other
MissedVisitActionTaken	790	SCHS5	Rescheduled Service for the Same Day
MissedVisitActionTaken	791	SCHD5	Rescheduled Service for a Different Day
MissedVisitActionTaken	792	RESU1	Services Resumed at Next Scheduled Visit
MissedVisitActionTaken	794	CONT5	Contingency Plan Put in Place
MissedVisitActionTaken	795	RENW5	Service Authorization Renewed and Services Resumed
MissedVisitActionTaken	6	OTHR	Other

Address Type

Please ensure all 'COMPLETED' visits contain the following values:

StartAddressType

EndAddressType

The below table provides the allowed values for the above fields:

Field Name	Numeric Code (XML TC)	Text Code	Description
AddressType	10	HOME	Home/Residence
AddressType	20	RELR	Relatives or Friends Residence
AddressType	50	MEDI	Medical Facility
AddressType	70	ASLF	Assisted Living Facility
AddressType	80	GROU	Group Home
AddressType	100	INDC	Independent Clinic
AddressType	110	CMHC	Community Mental Health Center
AddressType	120	CORF	Comprehensive Outpatient Rehab Facility
AddressType	180	ADHC	Adult Day Healthcare Facility

Referring Physician

All COMPLETED visits must contain Referring Physician information, in order to prevent your Providers from performing additional tasks. Netsmart will not 'reject' transmissions that do not contain these values, as your Providers do have the ability to manually add these values in their Netsmart Provider Portal:

ReferringPhysicianFirstName

ReferringPhysicianLastName

ReferringPhysicianNpi

*Please note, all Providers admins have the ability to manually add Address Type and Referring Physician values to their Recipients in their Netsmart Provider Portal in the event their Alternate EVV Vendor is not transmitting these fields.