

Alternate EVV Vendor Quick Reference Guide

Anthem – Florida
(Both Simply and IHCS)



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Table of Contents

Overview.....	1
Expected Values.....	1
Missed Visits – Payer Specific Codes.....	2
When a Visit is Scheduled, but did not occur.....	2
Address Type.....	3
Referring Physician.....	4

Overview

This document is provided to aid in an Alternate EVV Vendor's integration efforts strictly relating to the Payer – Anthem Florida (Both Simply and IHCS).

Please make sure you have reviewed Netsmart's **Implementation Guide** as well as our **Rendered Services Data Dictionary**, which can always be found on the following site:

[Alternate EVV Vendor Integration](#)

If Alternate EVV Vendor elects to transmit XML, please refer to the Anthem Florida specific **Typecode Data Dictionary** for all typecode values that must be transmitted for certain fields. Pipe-Delimited (.txt file) expected values are also listed in this document.

Expected Values

The below table presents expected values for certain fields, taken from the Rendered Services Data Dictionary. If Alternate EVV Vendor elects to transmit XML, please pay special attention to the typecode value

Rendered Service Field Name	Expected Value
Jurisdiction	FL XML typecode value = 9
Payer	ANTH XML typecode value = 3
Plan	NONE XML typecode value = 0
Program	(null) **do not send any value for this field**

Missed Visits – Payer Specific Codes

When a Visit is Scheduled, but did not occur

Please refer to the Implementation Guide, Page 7 for in-depth information regarding how to transmit a *Missed Visit* – also referred to as 'Unable to Complete'

The below table provides the expected codes to be transmitted in the following fields:

MissedVisitReason

MissedVisitActionTaken

Field Name	Numeric Code (XML typecode)	Pipe-Delimited Text Code	Description
MissedVisitReason	28	PCAN1	Provider Cancellation
MissedVisitReason	29	PNOS1	Provider No-Show
MissedVisitReason	30	RCAN1	Enrollee Cancellation
MissedVisitReason	31	RNOS1	Enrollee No-Show
MissedVisitReason	32	RERR1	Scheduling Error due to Enrollee
MissedVisitReason	33	PERR1	Scheduling Error due to Provider
MissedVisitReason	34	PAIS1	Service Authorization Issue
MissedVisitReason	36	EOOT1	Enrollee Cancellation: Enrollee is Out of Town
MissedVisitReason	37	PCAN1B	Provider Cancellation: Provider Cancelled Due to Unsafe Conditions
MissedVisitReason	38	PCAN1C	Provider Cancellation: Provider Unable to Staff
MissedVisitReason	39	PCAN1D	Provider Cancellation: No Communication to Complete Visit
MissedVisitReason	40	RCAN1B	Enrollee Cancellation: Enrollee Refused Service
MissedVisitReason	41	RCAN1C	Enrollee Cancellation: Enrollee at Emergency Room
MissedVisitReason	42	RCAN1D	Enrollee Cancellation: Assigned Staff Not Available, Member Refused Replacement
MissedVisitReason	43	RNOS1B	Enrollee No-Show: Provider Attempted Visit With No Answer for Service

MissedVisitReason	44	RERR1B	Scheduling Error due to Enrollee: Enrollee At Another Appointment
MissedVisitReason	45	RERR1C	Scheduling Error due to Enrollee: Enrollee Cancelled Due To A Change in Schedule
MissedVisitReason	46	EOOT1B	Enrollee Cancellation: Enrollee Expired
MissedVisitReason	47	EOOT1C	Enrollee Cancellation: Enrollee is Hospitalized
MissedVisitReason	48	EOOT1D	Provider Cancellation: Enrollee Discharged From Agency
MissedVisitReason	8	OTHR	Other
MissedVisitActionTaken	7	CONT1	Contingency Plan Put in Place
MissedVisitActionTaken	8	SCHS1	Rescheduled Service for Same Day
MissedVisitActionTaken	9	SCHD1	Rescheduled Service for Different Day
MissedVisitActionTaken	10	RENEW1	Service Authorization Renewed and Services Resumed
MissedVisitActionTaken	11	RESU1	Services Resumed at Next Scheduled Visit
MissedVisitActionTaken	13	CONT1B	Provider Offered A Replacement, Member Refused
MissedVisitActionTaken	14	CONT1C	No Replacement Aid Available & Member Used Their Contingency Plan
MissedVisitActionTaken	6	OTHR	Other

Address Type

Please ensure all 'COMPLETED' visits contain the following values:

StartAddressType

EndAddressType

The below table provides the allowed values for the above fields:

Field Name	Numeric Code (XML TC)	Text Code	Description
AddressType	10	HOME	Home/Residence
AddressType	20	RELR	Relatives or Friends Residence

AddressType	50	MEDI	Medical Facility
AddressType	70	ASLF	Assisted Living Facility
AddressType	80	GROU	Group Home
AddressType	100	INDC	Independent Clinic
AddressType	110	CMHC	Community Mental Health Center
AddressType	120	CORF	Comprehensive Outpatient Rehab Facility
AddressType	180	ADHC	Adult Day Healthcare Facility

Referring Physician

All COMPLETED visits must contain Referring Physician information, in order to prevent your Providers from performing additional tasks. Netsmart will not 'reject' transmissions that do not contain these values, as your Providers do have the ability to manually add these values in their Netsmart Provider Portal:

ReferringPhysicianFirstName

ReferringPhysicianLastName

ReferringPhysicianNpi

*Please note, all Providers admins have the ability to manually add Address Type and Referring Physician values to their Recipients in their Netsmart Provider Portal in the event their Alternate EVV Vendor is not transmitting these fields.