

Alternate EVV Vendor Quick Reference Guide

United - Florida



Netsmart

www.ntst.com

4950 College Boulevard
Overland Park, KS 66211
800.842.1973

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Overview

This document is provided to aid in an Alternate EVV Vendor's integration efforts strictly relating to the Payer – Anthem Florida (Both Simply and IHCS).

Please make sure you have reviewed Netsmart's **Implementation Guide** as well as our **Rendered Services Data Dictionary**, which can always be found on the following site:

[Alternate EVV Vendor Integration](#)

If Alternate EVV Vendor elects to transmit XML, please refer to the Anthem Florida specific **Typecode Data Dictionary** for all typecode values that must be transmitted for certain fields. Pipe-Delimited (.txt file) expected values are also listed in this document.

Expected Values

The below table presents expected values for certain fields, taken from the Rendered Services Data Dictionary. If Alternate EVV Vendor elects to transmit XML, please pay special attention to the typecode value

Rendered Service Field Name	Expected Value
Jurisdiction	FL XML typecode value = 9
Payer	UHTH XML typecode value = 9
Plan	NONE XML typecode value = 0
Program	(null) **do not send any value for this field**

Missed Visits – Payer Specific Codes

When a Visit is Scheduled, but did not occur

Please refer to the Implementation Guide, Page 7 for in-depth information regarding how to transmit a *Missed Visit* – also referred to as ‘Unable to Complete’

The below table provides the expected codes to be transmitted in the following fields:

MissedVisitReason

MissedVisitActionTaken

Field Name	Numeric Code (XML typecode)	Pipe-Delimited Text Code	Description
MissedVisitReason	49	PCAN2	Provider Cancellation
MissedVisitReason	50	PNOS2	Provider No-Show
MissedVisitReason	51	RCAN2	Enrollee Cancellation
MissedVisitReason	52	RNOS2	Enrollee No-Show
MissedVisitReason	53	RERR2	Scheduling Error due to Enrollee
MissedVisitReason	54	PERR2	Scheduling Error due to Provider
MissedVisitReason	55	PAIS2	Service Authorization Issue
MissedVisitReason	56	PCAN2A	Provider Cancellation - due to Staffing
MissedVisitReason	57	PCAN2B	Provider Cancellation - due to Unsafe conditions
MissedVisitReason	58	PCAN2C	Provider Cancellation - due to Change in Schedule
MissedVisitReason	60	RCAN2A	Enrollee Cancellation - due to Staffing
MissedVisitReason	61	RCAN2B	Enrollee Cancellation - due to Change in Schedule
MissedVisitReason	62	RCAN2C	Enrollee Cancellation - due to Emergency Room Visit
MissedVisitReason	63	RCAN2D	Enrollee Cancellation - due to Healthcare Appointment
MissedVisitReason	65	RNOS2A	Enrollee No-Show - Provider Attempted visit with No answer for service
MissedVisitReason	66	RNOS2B	Enrollee No-Show - No Communication to Complete Visit
MissedVisitReason	69	RERR2B	Scheduling Error Due to Provider - Rendered Partial Services Due To Authorization Issue

MissedVisitReason	70	RERR2C	Scheduling Error Due to Provider - Rendered Partial Services Due To Scheduling Conflict
MissedVisitReason	71	RERR2D	Scheduling Error Due to Provider - Rendered Partial Services Due To Change in Schedule
MissedVisitReason	72	RERR2E	Scheduling Error Due to Provider - Rendered Partial Services Due To Member Request
MissedVisitReason	74	PAIS2A	Service Authorization - Provider Cancellation Due to Authorization Issue
MissedVisitReason	75	PAIS2B	Service Authorization - Member Cancellation Due to Authorization Issue
MissedVisitReason	8	OTHR	Other
MissedVisitActionTaken	15	CONT2	Contingency Plan Put in Place
MissedVisitActionTaken	16	SCHS2	Rescheduled Service for Same Day
MissedVisitActionTaken	17	SCHD2	Rescheduled Service for Different Day
MissedVisitActionTaken	18	RENW2	Service Authorization Renewed and Services Resumed
MissedVisitActionTaken	19	RESU2	Services Resumed at Next Scheduled Visit
MissedVisitActionTaken	6	OTHR	Other

Address Type

Please ensure all 'COMPLETED' visits contain the following values:

StartAddressType

EndAddressType

The below table provides the allowed values for the above fields:

Field Name	Numeric Code (XML TC)	Text Code	Description
AddressType	10	HOME	Home/Residence
AddressType	20	RELR	Relatives or Friends Residence
AddressType	50	MEDI	Medical Facility
AddressType	70	ASLF	Assisted Living Facility
AddressType	80	GROU	Group Home
AddressType	100	INDC	Independent Clinic
AddressType	110	CMHC	Community Mental Health Center
AddressType	120	CORF	Comprehensive Outpatient Rehab Facility
AddressType	180	ADHC	Adult Day Healthcare Facility

Referring Physician

All COMPLETED visits must contain Referring Physician information, in order to prevent your Providers from performing additional tasks. Netsmart will not 'reject' transmissions that do not contain these values, as your Providers do have the ability to manually add these values in their Netsmart Provider Portal:

ReferringPhysicianFirstName

ReferringPhysicianLastName

ReferringPhysicianNpi

*Please note, all Providers admins have the ability to manually add Address Type and Referring Physician values to their Recipients in their Netsmart Provider Portal in the event their Alternate EVV Vendor is not transmitting these fields.